ABOUT KEYBANK

The KeyBank Debit MasterCard is a great alternative for receiving and using your cash benefits or payments.



CONTACT YOUR COUNTY OFFICE

Weld County Department of Human Services

Mailing: P.O. Box A, Greeley, CO 80632 315 N. 11th Ave., Building B, Greeley, CO 80632

(970) 400-6594

childcareprovider@weldgov.com



Key2Benefits Schedule of Card Fees

You agree to pay the fees disclosed in this Schedule of Card Fees. You also agree that we may deduct these fees and any other charges from the funds on your Card. Any applicable fees for your Card transactions will be charged daily. All monthly fees will be assessed on a monthly basis.

monency basis.	
Fee Description	Amount
U.S. card purchases	No charge
Card purchase decline	No charge
ATM withdrawal at KeyBank and Allpoint ATMs $^{ m 2}$	No charge
ATM withdrawal at all other locations in the U.S. ¹	\$1.50 per transaction
ATM withdrawal - International	\$1.50 per transaction
ATM surcharge at KeyBank and Allpoint ATMs $^{ m 2}$	No charge
ATM balance inquiry at KeyBank and Allpoint ATMs ²	No charge
ATM balance inquiry at all other locations	\$0.50 per transaction
Over-the-counter withdrawals at participating MasterCard member bank branches ³	No charge
Currency conversion international	3% U.S. \$ amount of transaction
Online Bill Payment	No charge
Text message and email alerts ⁴	No charge
Automated and live agent customer service balance inquiry	No charge
Online transaction history	No charge
Paper transaction history	No charge
Replacement card	1 free/year, \$5/card thereafter
Overnight delivery of replacement card	\$15.00
Inactivity Fee (After 1 year of inactivity)	No charge
	A
Limit Description	Amount



¹When you use an ATM not operated by KeyBank or Allpoint (including terminals located internationally), you may be charged a fee by the ATM operator or any network used (And you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).

²Please visit key.com/locator for a current list of KeyBank ATMs and branches and locator.allpointnetwork.com for a current list of Allpoint ATMs. There are no surcharge fees at KeyBank and All point locations.

 $^{3}\ensuremath{\mathsf{MasterCard}}$ member bank branch locations require a withdrawal from the branch teller

⁴You may opt in to this feature at Key2Benefits.com. Your telecommunications carrier's standard text messaging rates may apply.

⁵ATM operators and merchants may impose lower limits.

*only one card per household



GET YOUR CASH BY DEBIT CARD



Sign up is FAST & EASY. Ask your local county office how to apply

Safe. Smart. Fast.



With the KeyBank Debit MasterCard, you'll enjoy the conveniences of:

- Electronic deposit of CDHS cash benefits (excluding SNAP)
- Online account management from your home or mobile device
- Real-time alerts
- Online bill pay and purchases
- 24/7 customer service



The KeyBank Debit Card It can be used anywhere Mastercard is accepted

Although the KeyBank Debit MasterCard is funded by Colorado Department of Human Services (CDHS), it is issued by KeyBank. For questions about your card, contact the Key2Benefits Customer Support line 24 hours a day, seven days a week, toll-free at 1-866-295-2955 or Key2Benefits.com.



Safe. Smart. Fast. Receive your cash by debit card

You can use your KeyBank Debit MasterCard to make purchases and/or cash withdrawals at ATMs, MasterCard member banks and at participating merchants (like grocery or convenience stores). You'll receive electronic deposits, real-time account alerts and have free access to online banking.